

JOSH FINNEY

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PROFESSIONAL STATEMENT

Creative and hardworking individual who enjoys a challenge. A team player who aims to engage and inspire others, and always seeks opportunities to develop skills.

SKILLS

- HTML
- CSS & SASS
- Javascript/JQuery
- PHP
- WordPress
- ReactJS
- SQL
- GIT
- User Testing
- Photoshop
- Google Analytics
- Ecommerce
- Strong work ethic
- Self-motivated
- Creative thinker
- Analytical
- Organised and Structured
- Management & Leadership

WORK HISTORY

ProSupport Developer | Clicky Media | Chester, UK

April 2018 – Present (Temp)

As a ProSupport Developer my role requires me to support client websites, built both in-house and externally. The support provided varies from fixing broken functionality, to developing a whole, bespoke website. My responsibilities within the role are to provide quotes for work, self-manage my workload, support junior developers, and ensure work is carried out within set SLA's.

I am required to work with a variety of web languages such as HTML, PHP, JavaScript, CSS/SASS, and MySQL. During my time in this role I have also developed my skills within ReactJS, Laravell, and NPM.

Ecommerce Online Content Development Manager | Iceland Foods Ltd | Deeside, UK

May 2016 – December 2017

My role as Online Content Development Manager required me to manage a team of website developers, ensure that all content on Iceland Foods production websites were aligned with marketing & trading activity, and communicate closely with the senior management team.

In my role, I had the opportunity to develop a variety of web development skills, as well as SEO and marketing skills.

During my time in this position the company's ecommerce website won two industry awards for Best Online Supermarket, and was twice voted as Best Online Supermarket in a Which? customer survey.

Ecommerce Website Data Administrator | Iceland Foods Ltd | Deeside, UK

September 2012 – May 2016

Providing ecommerce technical support, data handling and management within a backend platform, front-end development on production websites, leading a small team of support advisors.

First Line Support Technician | Iceland Foods Ltd | Deeside, UK

August 2011 – September 2012

Support retail stores with hardware issues ensuring SLAs were met, carry out first time fixes, EPOS software testing, develop task logging tools and processes to improve efficiency.

Retail Sales Assistant | Iceland Foods Ltd | Conwy, UK

June 2010 – August 2011

Engage with customers, stock replenishment, process and compliance, cash handling.

TRAINING & EDUCATION

Management & Leadership Course | Iceland Foods Ltd | Deeside, UK

May 2017 – November 2017

During this course I learnt about various areas of management such as identifying people's motivators and goals, engaging with people in a way that suits their personality, dealing with poor performance/conflict, carrying out interviews, coaching, and self-awareness.

Adobe Target Training | Adobe Digital Learning

October 2016

This course covered setting up A/B and MV tests, implementing content for segmented customers, integrating Adobe Target tests with Adobe Analytics, and moving content from test, to live environments.

Adobe Analytics Training | Adobe Digital Learning

September 2016

I received certified training from Adobe on their Analytics software, looking at data segmenting, automated reporting, data trends, and setting up business goals to track.

BTEC National Diploma IT Practitioner (Level 3) | Coleg Llandrillo | Rhos on Sea, UK

Graduated July 2011

The course covered a variety of subjects within IT & Development such as networking, hardware & software maintenance, ecommerce, website development and graphics design.

GCSE | Ysgol Emrys Ap Iwan | Abergele, UK

Graduated July 2009

11 GCSE's at C grade or above, including Maths and English.

HOBBIES

Outside of work I spend time playing video games, researching and reviewing new technologies, clay pigeon shooting, cycling, and following rugby union.

REFERENCES

References available upon request.